

# Resources for Terminated Employees

This document contains key information for New York City employees to file for unemployment benefits as well as some additional resources for further employment, assistance and relief.

## Unemployment Insurance Information

**When to File:** Promptly file your claim within a week of your last day worked. New York has waived the waiting period requirement for applying and receiving unemployment benefits.

**How to File:** Currently, New York offers both web-based and phone application options.

### 1) Web Service

It is best to apply for UI online at [www.labor.ny.gov/unemploymentassistance](http://www.labor.ny.gov/unemploymentassistance). Create your NY.GOV ID and follow the instructions to file a claim. You can also set up direct deposit for your weekly payments. Due to the high volume of claims, you should file based on the first letter of your last name:

- A – F: File on Monday
- G – N: File on Tuesday
- O – Z: File on Wednesday
- If you missed your filing day, file your claim on Thursday, Friday or Saturday
- Filing later in the week will not delay your payments or affect the date of your claim
- All claims are effective on the Monday of the week in which they are filed
- Please note that this service is experiencing a high volume of claims resulting in frequent errors. We recommend filing during off hours (for example between 2-4am).

### 2) Phone Service

Call the Telephone Claim Center toll-free at **1-888-209-8124** during regular business hours, 8am to 5pm, Monday through Friday.

#### Things you will need to file your claim:

- ✓ Your Social Security number
- ✓ Your driver license or Motor Vehicle ID card number
- ✓ Your complete mailing address
- ✓ Your phone number
- ✓ Your Alien Registration card number (*if you are not a U.S. Citizen and have a card*)
- ✓ Names and addresses of all your employers for the last 18 months, including those in other states
- ✓ Last employers FEIN Number
- ✓ Banking information for direct deposit (*optional*)

## Seeking Alternate Employment

NYC Small Business Services Workforce1 centers:

- <https://www1.nyc.gov/site/sbs/careers/find-a-job.page>

Job postings and resources:

- <https://www.jobzone.ny.gov/views/jobzone/guest.jsf>

# Resources for Terminated Employees

## Relief Funds

One Fair Wage cash assistance for affected service workers:

- <https://ofwemergencyfund.org/>

The Restaurant Workers' Community Foundation COVID-19 Crisis Relief Fund:

- Email [covidhelp@restaurantworkerscf.org](mailto:covidhelp@restaurantworkerscf.org) to express interest
- <https://www.restaurantworkerscf.org/>

The US Bartenders' Guild Bartender Emergency Assistance Program:

- <https://www.usbg.org/home>

Restaurant Opportunity Center United 'Another Round Another Rally' Fund:

- <https://anotherroundanotherally.org/?fbclid=IwAR2NYI5YUCDvpIjCYRjxzvxaoMrYOLW3DWA-NoQKDJEKZT-yFf6x2OsCXias>

National Restaurant Association Educational Foundation '#Lift Your Spirits' Fund:

- <https://www.liftyourspirits.org/>

Children of Restaurant Employees Relief Fund

- <https://coregives.org/>

## Other Resources

List of soup kitchens and food pantries by borough:

- <https://docs.google.com/spreadsheets/d/11sRdUqjIWg7gqZBNVq87Y7Hnfrf4s3fBnbANoxeWUSI/edit#gid=273331901>

COVID-19 Application for Suspension of Debt Collection Activity Form:

- <https://ag.ny.gov/covid-19-debt-suspension-application>

Free mental health support:

- <https://nycwell.cityofnewyork.us/en/>

Free and low-cost Wi-fi Access:

- Free for students: <https://www.cordcuttersnews.com/charters-covid-19-response-includes-free-spectrum-broadband-wifi-to-students-homes/>
- Other resources: <https://www.highspeedinternet.com/resources/are-there-government-programs-to-help-me-get-internet-service>